

# What to do if you think you have been a victim



If you have given bank details or sent money, contact your bank immediately and then:

- Contact us. You can do this by emailing [report-a-scam@standardlife.com](mailto:report-a-scam@standardlife.com) or contacting our customer service team via telephone. If you are not an existing customer, please provide a security word or phrase, so if we need to contact you, you know you are speaking to the genuine Standard Life
- Report a firm to the FCA – [Report a scam or unauthorised firm | FCA](#)
- Make an action fraud report – [Action Fraud](#)
- If you've been a victim of identity theft speak to CIFAS – [Fraud Prevention | Identity Fraud | Protective Registration | Cifas](#)